



IT Support Manager

Cambridge £25-34K

Do you enjoy providing high quality IT support to businesses but prefer working face-to-face? Are you looking for a role that can grow and develop with your abilities? You will be an important part of our onsite support team in a multi-faceted role that combines strategic advice, account management, project work and 'hands-on' desk side IT support to some fantastic companies doing amazing things.

About Bridge Partners

Bridge Partners are widely regarded as Cambridge's leading supplier of outsourced IT support. We provide bespoke onsite & remote support to start-ups and SME's in various sectors from biotechnology, life sciences to finance. We focus on long-term relationships that stay true to our values of clarity, partnership and quality.

The role

- ▶ You will be supporting typically 4-6 clients, working on site 3 - 4 days a week (all within a one-hour radius of Cambridge)
- ▶ To hit the ground running with onsite client support, with assistance from our head office service desk team
- ▶ Delivering varied and interesting IT projects
- ▶ Providing guidance and strategic advice for clients

What we need from you

- ▶ Excellent and proven technical skills within a Window environment and Active Directory Management and some exposure to VMware, Cloud Computing (AWS and Azure), Veeam and Storage Platforms (NAS & SAN) would be useful
- ▶ The ability to build strong relationships and gain the trust of the clients you visit
- ▶ Excellent customer skills; you must be a people person with patience and confident communication skills
- ▶ Great problem-solving skills with the ability to see the challenge through

What's in it for you?

- ▶ At Bridge Partners, we are a family. We're a friendly bunch with passion, ambition and we thrive on teamwork, learning & development
- ▶ We're committed to your personal career growth and we'll provide you with opportunities to further your technical skills and progress within the business
- ▶ Good work/life balance with family/partner friendly policies – we want to support you in those big life moments
- ▶ 25 days holiday, increasing every 2 years you work with us
- ▶ Company socials – we've had everything from the Crystal Maze, Cambridge Lockhouse to BBQs and dinners

If this sounds like you, then start your journey with the Bridge Partners family by sending your CV to jobs@bridgepartners.co.uk